

Quality Policy

Livingstone will consistently provide services that meets or exceed the requirements and expectations of our clients. We will actively pursue and continual improve quality through maintaining programs and systems enabling our employees to a simple and effective quality management system to support our business activities.

“RIGHT FIRST TIME”

- Project Delivery that exceeds client expectations.
- Be recognised as a leader and contractor of choice in sustainability by our clients and the construction industry.
- Provide excellence in challenging design and build projects.
- Deliver in full, on time and in specification.
- Maintain a simple, effective Quality Management System to support our business.
- Adopt a process and risk-based approach for continuous review and improve and standardised processes across all projects.
- Set objectives and targets to measure, manage, and improve our performance.

WE WILL LEAD BY:

- Commitment to and support Livingstone quality management system.
- Commit to provide highly quality finished projects.
- Demonstrate quality by “right first time” in all our activities.
- Always looking to continual improve the way we do things.



Signed by CEO
Kieran Nally
1 July 2024